

# CERTIFICATE

OF CONFORMITY

The Certification Body  
of TÜV SÜD South Asia Private Limited

certifies that



**HFCL Limited**

L-35-36-37, Industrial Area, Phase-II,  
Verna Electronic City Salcete, Goa - 403 722, INDIA

has established

and applies a Complaint Management System

in accordance with **ISO 10002:2018**

**(Quality management - Customer Satisfaction -  
Guidelines for complaints handling in organizations)**

For the Scope of

**Complaint Management of Fiber Optic Cables.**

*Further clarifications regarding the scope of this certificate and the applicability of  
the requirements based on ISO 10002:2018 may be obtained by consulting the certification body.*

The certificate is valid From **2021-01-16** until **2024-01-15**

Certificate Registration No. **TUV AS 101002**



Certification Body  
of TÜV SÜD South Asia Private Limited, **Mumbai**  
Member of TÜV SÜD Group

