

CERTIFICATE

OF CONFORMITY

The Certification Body
of TÜV SÜD South Asia Private Limited

certifies that



Himachal Futuristic Communications Limited
L-35-36-37, Industrial Area, Phase-II, Verna Electronic City,
Salcete, Goa – 403 722, INDIA

has established

and applies a Complaint Management System

in accordance with **ISO 10002:2014**
(Quality management - Customer Satisfaction -
Guidelines for complaints handling in organizations)

For the Scope of

Customer Complaint Management Related to Fiber Optic Cables

Further clarifications regarding the scope of this certificate and the applicability of the requirements based on ISO 10002:2014 may be obtained by consulting the certification body.

The certificate is valid From **2019-01-14** until **2020-01-13**

Certificate Registration No. **TUVAS 101002**



Certification Body
of TÜV SÜD South Asia Private Limited, **Mumbai**
Member of TÜV SÜD Group