



South Asia

CERTIFICATE OF CONFORMITY

The Certification Body
of TÜV SÜD South Asia Private Limited

certifies that



HIMACHAL FUTURISTIC COMMUNICATIONS LIMITED

L-35-36-37, Industrial Area,
Phase-II, Verna Electronic City,
Salcete, Goa – 403 722, INDIA

has established
and applies a Complaint Management System for

COMPLAINTS RELATED TO OPTICAL FIBRE CABLES

Further clarifications regarding the scope of this certificate and the applicability of the requirements based on ISO 10002:2014 may be obtained by consulting the certification body.

An audit was performed, Report No. INT/CMS/0005

Proof has been furnished that the requirements based on

ISO 10002:2014

(Quality management — Customer Satisfaction - Guidelines for complaints handling in organizations)

are fulfilled. The certificate is valid until **18/02/2017**

Mumbai, **19/02/2016**

Certification Body
of TÜV SÜD South Asia Private Limited
Member of TÜV SÜD Group

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