



South Asia

# CERTIFICATE

## OF CONFORMITY

The Certification Body  
of TÜV SÜD South Asia Private Limited

certifies that



**HIMACHAL FUTURISTIC COMMUNICATIONS LIMITED**

L-35-36-37, Industrial Area,  
Phase-II, Verna Electronic City,  
Salcete, Goa – 403 722, INDIA

has established  
and applies a Complaint Management System for

### **COMPLAINTS RELATED TO OPTICAL FIBRE CABLES**

*Further clarifications regarding the scope of this certificate and the applicability of the requirements based on ISO 10002:2014 may be obtained by consulting the certification body.*

An audit was performed, Report No. INT/CMS/0005

Proof has been furnished that the requirements based on

**ISO 10002:2014**

(Quality management — Customer Satisfaction - Guidelines for complaints handling in organizations)

are fulfilled. The certificate is valid until **18/02/2017**

Mumbai, **19/02/2016**

Certification Body  
of TÜV SÜD South Asia Private Limited  
Member of TÜV SÜD Group

TÜV SÜD South Asia • TÜV SÜD Group • Off Saki Vihar Road • Saki Naka • Andheri (East) • Mumbai – 400072 TÜV®

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